**Rekapitulasi Laporan Layanan Informasi Publik RSUD Kota Yogyakarta Th. 2020**

|  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- |
| No | Bulan | Jumlah pesan yang masuk | | | | | | | | Total Pesan Masuk | Respon Time (rata - rata) | | | | Permohonan Informasi yang Ditolak | | | | Alasan Di tolak |
| WA | | SMS | | Email | | JSS | |
| Info | Saran | Info | Saran | Info | Saran | Info | Saran | WA | SMS | Email | JSS | WA | SMS | Email | JSS |  |
| 1 | Jan | 9 | 0 | 3 | 0 | 0 | 0 | 1 | 1 | 14 | 10 menit | 5 menit | 0 | 1 jam | 1 | 0 | 0 | 0 | Permintaan informasi tentang identitas pasien (bukan untuk kepentingan penyidikan) |
| 2 | Feb | 14 | 0 | 1 | 0 | 0 | 0 | 1 | 0 | 16 | 10 menit | 5 menit | 0 | 2 Jam | 0 | 0 | 0 | 0 |  |
| 3 | Maret | 16 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 16 | 10 menit | 0 | 0 | 0 | 2 | 0 | 0 | 0 | Permintaan informasi tentang identitas pasien (bukan untuk kepentingan penyidikan) |
| 4 | April | 16 | 0 | 5 | 0 | 0 | 0 | 3 | 0 | 24 | 10 menit | 10 menit | 0 | 1 jam | 1 | 0 | 0 | 0 | Permintaan informasi tentang identitas pasien (bukan untuk kepentingan penyidikan) |
| 5 | Mei | 17 | 0 | 1 | 0 | 0 | 0 | 0 | 0 | 18 | 10 menit | 5 menit | 0 | 0 | 0 | 0 | 0 | 0 |  |
| 6 | Juni | 20 | 0 | 0 | 0 | 1 | 0 | 1 | 0 | 22 | 10 menit | 0 | 1 hari | 10 jam | 0 | 0 | 0 | 0 |  |
| 7 | Juli | 12 | 0 | 3 | 0 | 2 | 0 | 2 | 0 | 19 | 10 menit | 5 menit | 2 hari | 5 jam | 0 | 0 | 0 | 0 |  |
| 8 | Agustus | 17 | 0 | 1 | 0 | 0 | 0 | 0 | 0 | 18 | 10 menit | 5 menit | 0 | 0 | 0 | 0 | 0 | 0 |  |
| 9 | September | 10 | 0 | 2 | 0 | 4 | 0 | 2 | 1 | 19 | 5 menit | 10 menit | 1 hari | 12 jam | 0 | 0 | 0 | 0 |  |
| 10 | Oktober | 12 | 0 | 0 | 0 | 14 | 0 | 3 | 0 | 29 | 10 menit | 0 | 1 hari | 8 jam | 0 | 0 | 1 | 0 | Permintaan informasi tentang identitas pasien (bukan untuk kepentingan penyidikan) |
| 11 | November | 20 | 0 | 0 | 0 | 22 | 0 | 3 | 0 | 45 | 10 menit | 0 | 1 hari | 4 jam | 0 | 0 | 1 | 1 | Permintaan informasi tentang identitas pasien (bukan untuk kepentingan penyidikan) |
| 12 | Desember | 45 | 0 | 1 | 0 | 4 | 0 | 2 | 0 | 52 | 10 menit | 5 menit | 1 hari | 19 jam | 0 | 0 | 0 | 0 |  |
|  | **Total** | 208 | 0 | 17 | 0 | 47 | 0 | 18 | 2 | 292 |  |  |  |  | 4 | 0 | 2 | 1 |  |
|  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |